



THE LINCOLN
FOUNDATION
FOR
PERFORMANCE
EXCELLENCE

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THE LINCOLN FOUNDATION FOR PERFORMANCE EXCELLENCE
ANNOUNCES 2003 AWARD RECIPIENTS

NAPERVILLE, IL -- The Lincoln Foundation for Performance Excellence announced today that it has awarded **St. Mary's Good Samaritan**, located in Centralia and Mt. Vernon, the 2003 Lincoln Gold Award for Achievement of Excellence. Patterned after the Malcolm Baldrige National Quality Award, the award is an annual recognition of Illinois organizations who have demonstrated exemplary approach, deployment and results in their overall quality systems and processes. It is presented to organizations that serve as role models for quality, customer satisfaction and performance excellence.

Ten other Illinois organizations, **City of St. Charles** – St. Charles; **Community Consolidated School District 59** – Elk Grove Township; **Consolidated School District 158** – Huntley; **Friendship Junior High School** – Des Plaines; **Grainger Parts Division**, a division of W.W. Grainger, Inc. - Northbrook; **Holmes Junior High School** – Mt. Prospect; **Memorial Health System** – Springfield; **Pekin Public Schools District #108** – Pekin; **VIVA USA, Inc.** – Rolling Meadows; and **West Suburban College of Nursing** – Oak Park, are recognized with the 2003 Lincoln Bronze Award for Commitment to Excellence for their earnest efforts to adopt and apply continuous improvement principles.

“We are proud to honor all of these organizations” says John L. Quick, chairman of the board of The Lincoln Foundation and retired corporate vice president of quality at Baxter International. “These organizations have demonstrated a culture of performance excellence. Using the Lincoln criteria, they are able to sustain a level of success that will help ensure that our state will continue to lead the nation in creating and maintaining great jobs and building a bright future for Illinois’ citizens and communities. The effectiveness of our program is evidenced by the performance of these organizations and the progress they have made.”

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Award recipients will be formally honored at The Lincoln Foundation for Performance Excellence Ninth Annual Recognition Ceremony, hosted by Michael J. Birck, Tellabs' Chairman & CEO, held at 5:00pm on December 2, 2003 at Tellabs, Inc. in Naperville. The Lincoln Foundation will also honor Raymond F. McCaskey, President and CEO of BlueCross BlueShield of Illinois, with the 2003 Excellence in Leadership award at the event. The emcee is Dr. Sandy Goldberg from NBC 5 News and the keynote address will be presented by Martin Swarbrick, Vice President and Director of Motorola's CGISS division.

The Lincoln Foundation for Performance Excellence is a not-for-profit organization that assists Illinois organizations to strive for performance excellence by planning and implementing sound management processes. Each year a select Lincoln Board of Examiners review and assess award applications and a Panel of Judges determines which applicants have earned recognition. For more information about attending the Recognition Ceremony or how your organization can benefit from The Lincoln Foundation for Performance Excellence, call 630-637-1595, visit our website at www.lincolnaward.org, or write to The Lincoln Foundation for Performance Excellence, 1415 West Diehl Rd., MS 514, Naperville, IL 60563.

For Lincoln Award Recipient organization specific information, contact:

St. Mary's Good Samaritan - Julie Long, Director of Marketing & Public Relations 618-241-2210

City of St. Charles - Larry W. Maholland, City Administrator, 630-377-1425

Community Consolidated School District 59 - Betsy Boswell, Public Information Liaison, 847-593-4404

Consolidated School District 158 - Stephen L. Swanson, Ed.D., Superintendent of Schools, 847-659-6158

Friendship Junior High School - Jane A. Paterala, Principal, 847-593-4350

Grainger Parts Division - Tom Beck, Vice President and General Manager, 847-498-5900

Holmes Junior High School - Russel Haak, Principal, 847-472-3625

Memorial Health System - James R. Bente, Vice President, Quality & OD, 217-788-3691

Pekin Public Schools District #108 - Chuck Bowen, Assistant Superintendent, 309-477-4740

VIVA USA, Inc. - Ilango Radhakrishnan, Vice President, 847-368-0860 x223

West Suburban College of Nursing - Dr. Rebecca Jones, President, 708-763-6975

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